Parameter IIG: Framework for Students' Grievance Redressal Mechanism: (Max. Marks 100)

Criteria	Parameters	Maximum Marks	Marks Awarded
Physical verification by the Committee	Availability of Students' Grievance Redressal Committee (SGRC)	10	
	Whether the Grievance Redressal Committee has elected students representative and complies with latest UGC Regulations and relevant Court Order	15	
	Whether meticulous and verifiable documentations of the proceedings of Students' Grievance Redressal Committee is maintained	15	
	Availability of Psychiatrist, Psychologist and professional students' Counsellor	15	
	Whether the institute has published/notified prominently the details of SGRC on website and admission prospectus	15	
	Whether students are satisfied with the effectiveness of the SGRC	10	
	Whether reports of the proceedings of SGRC are being sent to the University every semester	10	
	Whether the directions of the University w.r.t. redressal of students grievances are complied	10	
	Total Marks	100	

Remarks, if any:

()	()	()	(
Convenor	Subject Expert	Subject Expert	Subject Expert
()	C)
Subject Expert	Subject Exp	pert	Chairman

VASTU KALA ACADEMY College of Architecture

Ref.No. 104/06/SGRWC/VKA/2024

30th September, 2024

NOTICE

Subject: Students Grievance Redressal and Welfare Committee

In supersession of all previous orders, the Students Grievance Redressal and Welfare Committee is reconstituted as follows to consider and address the grievances of the students within the framework of the prevailing rules and regulations with the perspectives of the welfare of the students. In addition, this committee will also consider grievances of faculty and administrative staff also.

 Prof. Sanjay Mehra, Professor of Architecture&Dean Chairman

 Mr. Akash Sharma, Assistant Professor of Architecture Member

Ms. Ankita Bajpai,
 Assistant Professor of Architecture

Member

4. Member (Students Representative)

Mr. Anmol Chhabra, 2nd year B.Arch. student

Registrar of the College

Member-Secretary

Copy to all concerned

NOTICE BOARD

(Prof. Shhilpi Sinha)

Olicector



Ref.No. 109/03/VKA/2024-25

25th September, 2024

NOTICE

Following students have been elected to various posts of Students' Council for the Academic Session 2024-25;-

SI.No.	Name of Post	Name of Candidate
1,	President	Harsh Atri
2.	Vice President	Hannah Paul
3.	General Secretary	Manya Sharma
4.	Joint Secretary	Dhruv Kakkar Vishal Patel
5.	Treasurer	Vanshikha
6.	Sports Secretary	Priyanshu Bhardwaj
7.	Publication Secretary	Shaheen
7. 8.	Cultural Secretary	Vanshika Vats
9.	Students representative on Students Grievance Redressal Committee (SGRC)	Anmol Chhabra

(Akash Sharma) Returning Officer

NOTICE BOARD

Copy to: - 1. All students

2. All Faculty Members

Director
 Registrar





Ph.: 011-41684163 011-41688374

A Constituent of Institute for Socialist Education (Regd.) Affiliated to G.G.S. Indraprastha University, Delhi Approved by Council of Architecture



Ref. No. 100/03/VKA/2024

11th November, 2024

The Registrar, Guru Gobind Singh Indraprastha University, Sector-16-C, DWARKA New Delhi- 110078.

Dear Sir,

This is to bring to your kind notice that the college did not receive any complaint from the students till date. The meeting of the Student Grievance Redressal and Welfare Committee was held on 26th October, 2024. A copy of the minutes of the meeting of the committee is

Thanking you

Encl: as stated.

Yours sincerely,

(Iqbal Akhtar) Registrar

VASTU KALA ACADEMY College of Architecture

Ref.No. 104/06/SGRWC/VKA/2024

28th October, 2024

NOTICE

I am directed to notify that the meeting of the Students Grievance Redressal and Welfare Committee will be held on Monday, 28th October, 2024 at 11.30 a.m. in the room of the Prof. Sanjay Mehra, Chairman of the Committee. All members are requested to attend the meeting

(Iqbal Akhtar) Registrar-Member-Secretary

- Prof. Sanjay Mehra,,
 Professor of Architecture&Dean- Chairman
- Mr. Akash Sharma,
 Assistant Professor of Architecture Member
- Ms. Ankita Bajpai .
 Assistant Professor of Architecture-Member

Mr. Anmol Chhabra,,
 Second Year B.Arch, Student-Member

5. Registrar-Member-Secretary

2 John min



MINUTES OF THE MEETING OF STUDENTS GRIEVANCE REDRESSAL AND WELFARE COMMITTEE HELD ON MONDAY, 28TH OCTOBER, 2024 AT 11.30 P.M. IN THE ROOM OF THE CHAIRPERSON.

MEMBERS PRESENT:-

- Prof. Sanjay Mehra
 Professor of Architecture & Dean Chairman
- 2. Mr. Akash Sharma, Member
- 3. Ms. Ankita Bajpai, Member
- 4. Mr. Anmol Chhabra, Student Representative-Member
- 5. Iqbal Akhtar, Registrar-Member-Secretary

The Committee noted that no complaint has been received from the students of the college till date.

The meeting ended with a vote of thanks to the chair.

(Prof. Sanjay Mehra) Professor of Architecture &Dean- Chairperson

(Anmol Chhabra) Student Representative Member (Akash Sharma) Asst. Professor of Arch. Member

(Iqbal Akhtar) Registrar-Member-Secretary (Ankita Bajpai)
Asst. Professor of Arch.
Member





College Of Architecture

Ph.: 011-41684163 011-41688374

A Constituent of Institute for Socialist Education (Regd.)
Affiliated to G.G.S. Indraprastha University, Delhi
Approved by Council of Architecture

Ref.No. VAKA/2024

5th August, 2024

Ms. Apama Sharma, O-903, Great Value Sharnam, Sector-107, NOIDA.

Subject: Appointment of Psychologist/Counsellor

Dear Madam,

In continuation of letter dated 20th January, 2020, I am directed to inform you that your appointment as Psychologist and Counsellor has been extended by the Management further for a period of two years to give counselling to the students of this college.

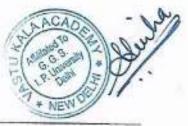
Thanking you,

Yours sincerely,

(Iqbal Akhtar)

Registrar





Ref.No.104/15/VKA/2019

8th September, 2022

NOTICE

Ms. Aparna Sharma, Psychologist and Counsellor will visit the college fortnightly preferably on first and third Thursday every month for counseling the students/faculty. She has been requested to keep proper documentation of her interaction with students/faculty of each day.

(Prof. Shhilpi Sinha) Director

NOTICE BOARD



To

Shri Prashant C.Bajpai, Chairman, Vastu Kala Academy, New Delhi-110067

Sir,

Reference your letter dated 20th January, 2020 appointing me as Psychologist and Counsellor to give counseling to the students of Vastu Kala Academy College of Architecture. The undersigned will visit the college once a week or as per the requirement.

Thanking you,

Yours sincerely,

(Àþarna Sharma) O-903, Great Value Sharnam, Sector-107, Noida.

Jula



College Of Architecture

Ph.: 26965643 26568523 26560116

Fax: 26560108

A Constituent of Institute for Socialist Education (Regd.)
Affiliated to G.G.S. Indraprastha University. Delhi
Approved by Council of architecture and AICTE

Ref.No. VAKA/2019

20th January, 2020

Ms. Aparna Sharma, O-903, Great Value Sharnam, Sector-107, NOIDA.

Subject: Appointment of Psychologist/Counsellor

Dear Madam,

We are pleased to inform you that you have been appointed as the Psychologist and Counsellor for Vastu Kala Academy by the Management to give counselling to its students. You will be required to visit the college once a week to counsel the students.

Thanking you,

Yours sincerely, Prahaut Cosypan

(Prashant C. Bajpai)

Chairman

pound



We, the following office bearers of Students' Council do hereby confirm that we are satisfied with the effectiveness of the Students Grievance Redressal Committee constituted by the College.

Sl.No.	Name o office bearer of Students Council	Signature
1	HARSH ATRI PRESIDENT	Harsh Atri
2.	DHRUV KAKKAR JOINT SECRETARY	Direct
3.	HANNAH PAUL VICE PRESIDENT	Hafred
4.	VISHAL PATEL TOINT SECRETARY	Dish.
5.	SHAHEEN. PUBLICATION SECRETARY	Edien
6.	VANSHIKA. VATS CULTURAL SECRETARY	Janobilen
7.	Prigonshu Bhardwaj SPORTS SECRETARY	James
8.	General so crotany	lails
9.	Vaushikha Treasurer	Jantu.
10.	Flumol chhabma	Annol





College Of Architecture

Ph.: 011-41684163 011-41688374

A Constituent of Institute for Socialist Education (Regd.)
Affiliated to G.G.S. Indraprastha University, Delhi
Approved by Council of Architecture

Ref.No.100/02/VAK/2024/

3rd October, 2024

The Registrar, Guru Gobind Singh Indraprastha University, Sector-16C, Dwarka, New Delhi-110078.

Subject: Status Report on Student Grievance Redressal Committee (SGRC)

2209 14-10-24 7/10 New Office

Dear Sir,

This is to bring to your kind notice that the college received a complaint dated 7th February, 2024 from a third year B.Arch. student against his classmats. The complaint was referred to the Student Grievance Redressal and Welfare Committee (SGRWC). The SGRWC considered the complaint and submitted its report. A copy of the report submitted by SGRWC is enclosed for your kind information.

Thanking you,

Encl: As stated.

Yours sincerely,

(Iqbal Akhtar)

Registrar

Registrar Vastu Kala Acaden College of Architect New Delhi-110067

0/0



SGRC report

From: Vastu Kala Academy (ise_vaka@yahoo.co.in)

To: registrar@ipu.ac.in

Date: Thursday 3 October, 2024 at 12:52 pm IST

Dear Sir,

A complaint was received from one of the third year B.Arch. student of this college which was referred to SGRC. SGRC submitted its report which is enclosed for your kind information.

Vastu Kala Academy
College of Architecture
9/1, Institutional Area (Opp. JNU East Gate)
Aruna Asaf Ali Marg, New Delhi, Delhi 110067
Tel - 011-26568523, 26965643
Email – ise_vaka@yahoo.co.in
Web - http://www.vakaarchitecture.com/

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SGRC report.pdf



5th March, 2024

NOTE

Reference Note No. 104/06/VKA/2024 dated 8th February, 2024, enclosing a complaint from Ms. Bhavya, third year B.Arch, student dated 7th February, 2024 (via email) for consideration by the Students Grievance Redressal and Welfare Committee. The Committee has completed its inquiry based on the above complaint and the report is submitted for your kind consideration.

> (Prof. Sanjay Mehra) Professor of Architecture & Dean

Director

Both the educates were called and adulted to be careful in future

Sherili linha

- 6/8/24



REPORT OF THE STUDENTS' GRIEVANCE REDRESSAL AND WELFARE COMMITTEE TO LOOK INTO THE COMPLAINT DATED 7TH FEBRUARY, 2024 FROM MS. BHAVYA GOEL, THIRD YEAR B.ARCH. STUDENT AGAINST MS. PREET KHUNGER, THIRD YEAR B.ARCH. STUDENT FORWARDED BY THE DIRECTOR OF THE COLLEGE VIDE HER NOTE DATED 8TH FEBRUARY, 2024.

The Committee called its meeting on 12th February, 2024. The Chairman apprised the members of the Committee that the Director of the College has forwarded a complaint dated 7th February, 2024 from Ms. Bhavya Goel, third year B.Arch. student against Ms. Preet Khunger, third year B.Arch. student. It was decided that both the students - Ms. Bhavya Goel and Ms. Preet Khunger may be called separately. Both the students appeared before the Committee. In the first instance, Ms. Bhavya Goel was called and the Committee requested her to explain in detail of the incident between her and Ms. Preet Khunger during the educational tour to Mumbai and Pune. Ms. Bhavya Goel informed that the incident took place on the evening of 2nd February, 2024. Ms. Preet Khunger began with verbal altercation and details of the version of the incident have been submitted by both the students in writing. Ms. Bhavya Goel mentioned names of some of her classmates namely Palak Jain, Ekansh Sood, Geetika Kadam, Yashna Rustogi and Rudraksh Gupta, those were present during the incident. The Committee called all the above students and asked them to submit their version in writing. One student Yashna Rustogi communicated, in writing, that she was not present at the time of the incident. Rest of the students submitted their version in writing. Ms. Preet Khunger was also called and the Committee heard her verbal version whereas she added that Mr. Rajneesh was also present during the incident and Mr. Rajneesh also submitted his version, in writing. The Committee asked Preet Khunger to submit her explanation in writing which she submitted vide her email dated 14th February, 2024. The Committee also called both the faculty members - Prof. Sheily Shrivastav and Prof. Mohd. Shoeb Alam, who accompanied the educational tour to Mumbai-Pune along with third year students. Both the faculty members were requested to submit their written statement. Accordingly, both the faculty members jointly submitted their statement vide their written statement dated 12th February, 2024. The Committee felt that the parents of both the students may also be called to know their views on the incident which took place between these two students.

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The Committee heard the version of parents of both the students. After detailed discussion, both the parents of students agreed to close the issue. It was also agreed that both the students may be advised not to include themselves in such altercation failing which disciplinary action as per rules of GGSIPUniversity will be taken.

(Prof. Sanjay Mehra)

Professor of Architecture

& Dean

Chairman, SGRWC

(Manya Sharma) Student Representative (Akash Sharma)
Assistant Professor
of Architecture and Member

(Ankita Bajpai) Asstt. Professor of Architecture and Member

Consultant
In the absence of Registrar
(on medical leave)





Vastu Kala Academy <officeresources.vaka@gmail.com

Fwd: Formal Complaint and Appeal for Immediate Action

1 message

Director VAKA <director.vaka@gmail.com> To: Vastu Kala Academy <officeresources,vaka@gmail.com>

Tue, Jan 30, 2024 at 11:43 At

Prof. Shhilpi Sinha Director Vastukala Academy- College of Architecture Secular House, 9/1, Aruna Asaf AS Marg, Institutional Area, Tel: +91 9955657644, 8353081005 shhilpl.vake@gmall.com, director.vake@gmail.com New Delta 119867 Tel: +91-011-26563523,25965643 | www.valkaarchitecture.com

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Forwarded message --From: Bhavya <bhavya.barch@gmail.com> Date: Wed, 7 Feb 2024 at 21:58

Subject: Formal Complaint and Appeal for Immediate Action

To: <vka_faculty@gocglegroups.com>, <director.vaka@gmail.com>, lqbal Akhtar <a,akhtar06@gmail.com>,

director@vakaarchitecture.com <director@vakaarchitecture.com>

Co; <shoebalam@vakaarchitecture.com>, Sheily Shrivastav <sheilyshrivastav.vaka@gmail.com>,

<akashrsharma.vaka@gmail.com>, council.vka@gmail.com <council.vka@gmail.com>, shhilpisinha@vakaarchitecture.com <shhilpisinha@vakaarchitecture.com>, Pooja Goel <vbpgoel@gmail.com>, Vikas Goel <vbpgoel.25@gmail.com>

Subject: Urgent: Formal Complaint and Appeal for Immediate Action

Respected Authorities,

I am Bhavya, a third-year student of B.Arch. With a very heavy heart and a sense of urgency, I reach out to you as I am compelled to bring a matter of utmost concern to your attention regarding a distressing incident that unfolded during our recent educational trip to Mumbai and Pune from January 29th, 2024, to February 5th, 2024. The gravity of the situation demands an immediate and thorough response and undivided attention from college authorities and our institution.

Despite my prior attempts to address issues and resolve conflicts amicably with my classmate, Preet Khunger (a third-year student of B.Arch), the situation has regrettably escalated to an appalling level. The verbal disagreement during the trip not only escalated into a physical altercation initiated by Prest but also left me physically and emotionally vulnerable, resulting in subsequent health Issues that required immediate medical attention.

The disturbing incident happened on the evening of February 2nd, 2024, around 10 pm. The incident started with me casually talking to my peers, and she began provoking me unnecessarily. Preet's unwarranted intrusion and provocation escalated the situation. To maintain composure and avoid confrontation I did not react; instead, I ignored her by saying thank you. This incident repeated, followed by several random comments aimed at irritating me, including persistent harassment and derogatory remarks pushed me to brink. It escalated further when she began shouting unnecessarily, then brought her finger very close to my eyes and physically attacked me, in self-defense, I pushed her back. Had I not done so, it could have led to a potentially serious injury, possibly requiring hospitalization. Faculty members intervened later, and I was sent back to my room. However, my condition deteriorated rapidly upon reaching the room, resulting in choking, crying, uncontrollable tears, physical tremors, anxiety attacks, shaking, and shivering. Several classmates, including Palak Jain, Ekansh Sood, Geetika Kadam, Yashna Rustagi, and Rudraksh Gupta, witnessed this. I have never experienced such a breakdown before, and it was deeply distressing.

My classmates insisted on calling an ambulance as my condition worsened, with my body temperature reaching 103 degrees. After composing myself, I felt it was necessary to inform my Studio Coordinators about the incident, my condition, and what transpired. During our discussion, Preet again displayed aggressive behavior, it was evident that she was the instigator. Our faculty member suggested counseling to resolve the conflict between us and recommended therapy for me, citing my emotional sensitivity. However, I ballieve this is not a viable solution given the severity of the situation. When conflicts escalate to physical alternations vulgar language, they undoubtedly impact both mental and physical health. The situation has reached a point where a seems unattainable. My family, friends, and I demand decisive action to be taken.

The incident affected me to the extent that I developed a high fever for the remainder of the trip and could battery eat. Mappy and friends remained in constant contact with me and my faculty to ensure my well-being.

This incident is not an isotated occurrence. I am compelled to remind the authorities of prior instances wherein i endured the bullying and verbal abuse at the hands of Preet, I would like to bring to your attention previous instances of bullying and verbal

abuse on text-by Preet Khunger in October. I have attached screenshots for your reference. Despite reporting this to our respected director, no substantial action was taken. A more warning was issued, which did not deter further bullying. This recent incident underscores the urgent need for a comprehensive investigation and swift measures to ensure the safety and well-being of all students. I have attached the screenshots below as proof to her absurd and dirty language.

I implore the authorities to recognize that physical altercations and verbal harassment have severe implications for the collective mental health of the students. The impact of such incidents transcend physical harm, inflicting profound psychological jeopardising the sanctity of our learning environment. As a violim, I am left feeling vulnerable and marginalised, with profound sense of insecurity pervading my collegiate experience. I earnestly request a thorough inquiry into this matter and decisive actions to address Preet's recurrent aggressive behavior. The recent incident has deeply affected me and exacerbated existing issues. I now feel unsafe and suffocated in college. Despite seeking help from faculty members, my mental health has deteriorated due to the lack of action on previous reports and I have been dealing with all this since year 1 all on my own but now it has crossed limits. Had substantive action been taken earlier, the situation might have been different. The college must take a firm stance against such incidents to

In the absence of a satisfactory resolution, I may be compelled to explore legal avenues to address the issue. I trust in your commitment to maintaining a safe and nurturing learning environment for all students. Your prompt attention to this matter is urgently required and highly appreciated.

Thank you for your understanding, empathy and unwavering commitment and cooperation to ensuring a safe and nurturing

Sincerely,

Bhavya 3rd year [2021-26]

october 2023.pdf 3661K





College Of Architecture

Ph.: 011-41684163 011-41688374

A Constituent of Institute for Socialist Education (Regd.)
Affiliated to G.G.S. Indraprastha University, Delhi
Approved by Council of Architecture

Ref.No.100/02/VAK/2024/065

6th January, 2025

The Registrar, Guru Gobind Singh Indraprastha University, Sector-16C, Dwarka, New Delhi-110078.

Subject: Status Report on Student Grievance Redressal Committee (SGRC)

Dear Sir.

This has reference to this office letter dated 3rd October, 2024 and subsequent letter dated 11th November, 2024, on the above subject. Further, the college has not received any complaint from any of the student of this college till 31st December, 2024.

Thanking you,

Encl: As stated.

Yours sincerely,

(Iqbal Akhtar) Registrar





Status Report on SGRC

From: Vastu Kala Academy (ise_vaka@yahoo.co.in)

To: registrar@ipu.ac.in

Date: Monday, 6 January, 2025 at 12:11 pm IST

Dear Sir,

Please find attached Status Report of Student Grievance Redressal Committee

Vastu Kala Academy
College of Architecture
9/1, Institutional Area (Opp. JNU East Gate)
Aruna Asaf Ali Marg, New Delhi, Delhi 110067
Tel - 011-26568523, 26965643
Email - ise_vaka@yahoo.co.in
Web - http://www.vakaarchitecture.com/

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Seport on Student Grievance Redressal Committee. (SGRC)

Wall Kala Academy (ise_vaka@yahoo.co.in)

registrar@ gu.ac.in

Wednesday, 12 March, 2025 at 11:29 am IST

Respected Sir/Madam,

Please find attached file.

Value Kala Academy
Concess of Architecture

Management And Area (Opp. JNU East Gate)
Area And Ala Marg, New Delhi, Delhi 110067

Tel 111-2-568523, 26965643

Land - be_vala@yahoo.co.in

Web - bep-/www.valaarchitecture.com/

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Status Report on Student Grivance Redressal Committee(SRRC) pdf 66-368



College Of Architecture

Ph.: 011-41684163 011-41688374

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Affiliated to G.G.S. Indraprastha University, Delhi
Approved by Council of Architecture

Ref.No.100/02/VAK/2024/

12th March, 2025

The Registrar, Guru Gobind Singh Indrapments University, Sector-16C, Dwarka, New Delhi-110078.

Subject: Status Report on Student Grievance Redressal Committee (SGRC)

Dear Sir.

Encl: As stated.

This has reference to this office letter dated 6th January, 2025, on the above subject. This is to inorm you that the college has not received any complaint from any of the student of this college till date.

Thanking you,

Yours sincerely,

(Iqbal Akhtar)

Registrar

